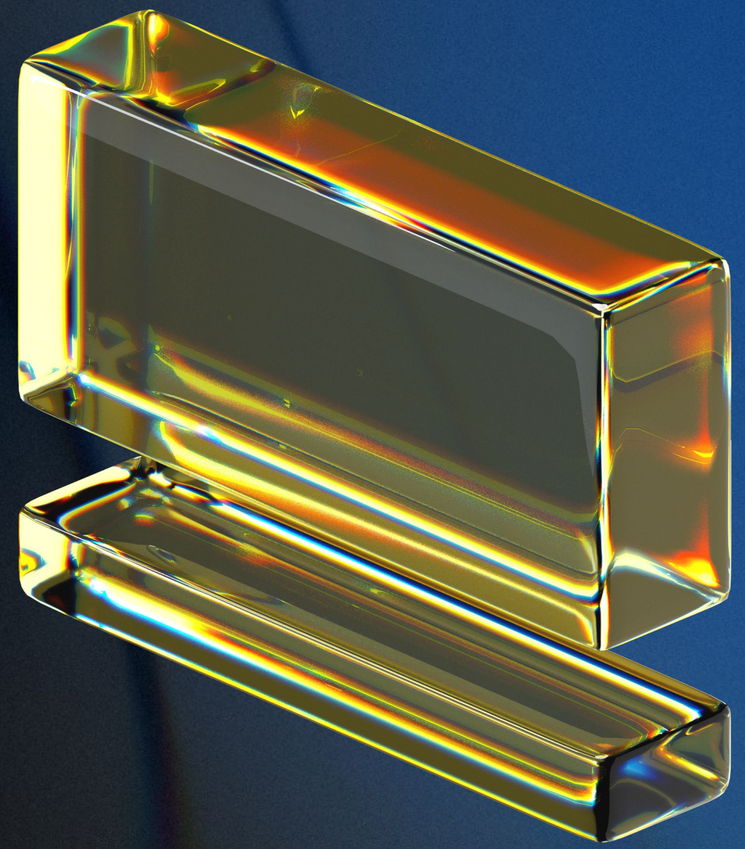
ispsystem

# billmanager

**BILLmanager is the platform for IT infrastructure management and analysis**



vmmanager billmanager dcimanager

2025

# ISPsystem

the developer of platforms for integrated management of IT infrastructure.
We create software for physical inventory management, server virtualization, resource accounting and provisioning automation.

Clients in the USA, Europe and Asia have been using our products since 2004.

## 21 years in the market

Vast experience in software development.
We have developed 5 multi-functional products and several auxiliary systems over this period

## 200K+ servers managed by ISPsystem software

ISPsystem products are used successfully in hundreds of thousands servers worldwide

## 50+ countries that use our products

Active users of ISPsystem products can be found anywhere in the world.
All our services are in English: documentation, support, interfaces and etc.

## 1000+ client companies

ISPsystem products are used successfully by public sector and government authorities, industrial and manufacturing corporations, data centers, retail and logistics companies to name a few

## 12+ sectors that use our products

ISPsystem products are used in a variety of sectors: from hosting providers and telecoms operators to data centers and major manufacturers

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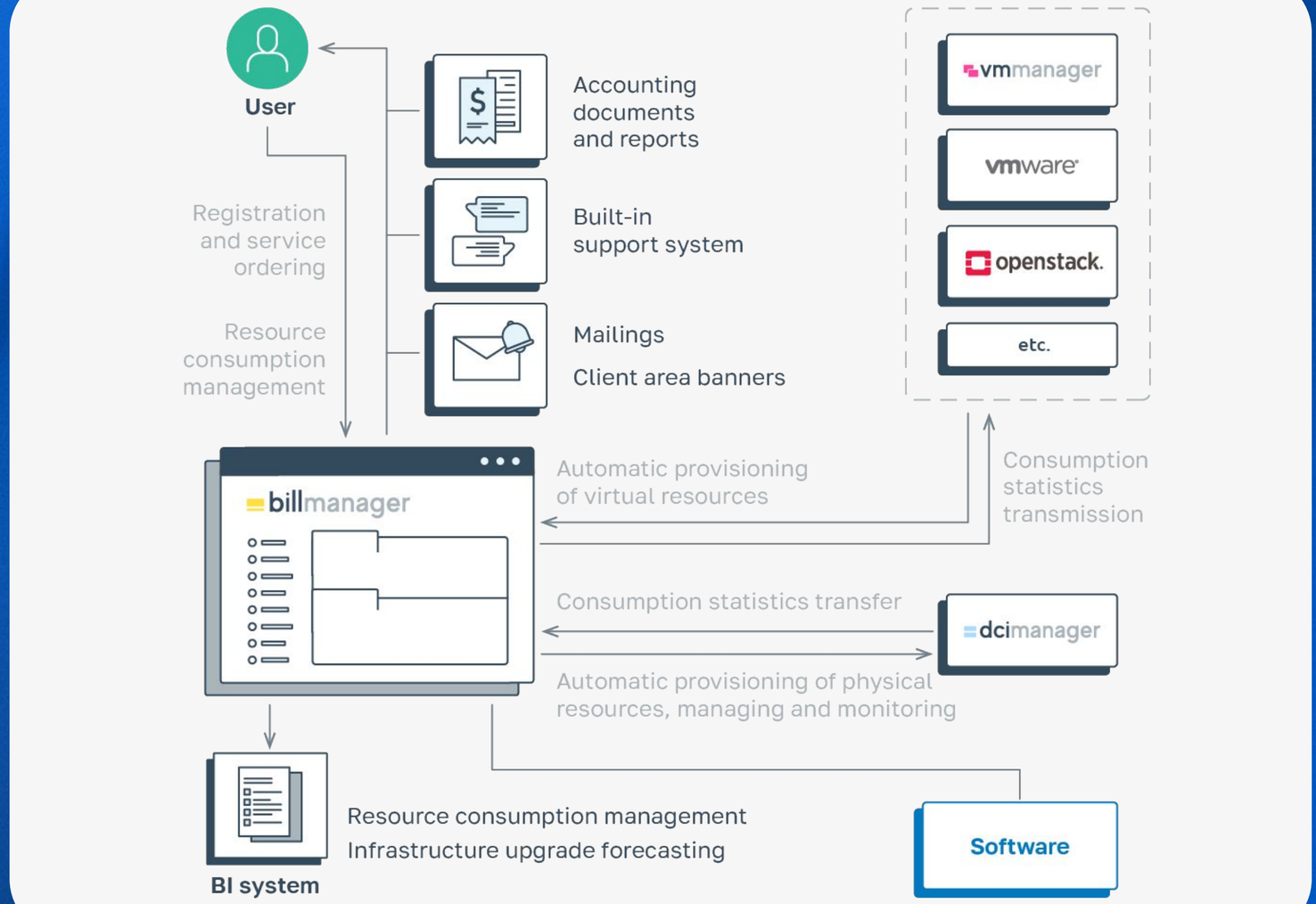
# BILLmanager

Platform for IT infrastructure management automation from a single window.  Suitable for:

cloud and hardware infrastructure management (hybrid clouds and multiclouds);

analysis of infrastructure usage efficiency, current load and future demand forecasting.



# Out-of-the-box integration

| | |
|---|---|
| openstack | Integration with OpenStack allows the client to provide virtual machines and virtual data centers. |
| VEEAM | Integration with Veeam allows the client to make backup copies of VM created in VMware vCloud Director. |
| OMNIDESK | Once the integration is set up, the support will be able to use Omnidesk functionality, while the clients will keep using BILLmanager built-in support system. |
| vmmanager | Integration with VMmanager 6 allows the client to provide virtual servers (VPS) to its customers. |
| dcimanager | Integration with DCImanager 6 allows the client to provide dedicated servers to its customers. |
| vCloud Director vmware | Integration with Cloud Director allows the client to provide VMware virtual data centers to its customers. |
| vmware | Integration with VMware vCenter allows the client to provide virtual machines to its customers. |

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# BILLmanager target clients

Companies with hybrid infrastructure: own hardware and virtual servers as well as leased cloud resources.

IT departments that provide in-house IT services (in-house service providers).

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# Solve your tasks with BILLmanager

### Resource management in a single interface

The platform can be connected with various resource sources (virtual and physical) at a time, manage and provide them from a single window

### Routine automation

Preset service templates will free up time for more complicated tasks

### Quick service provisioning

Ability to expedite service provisioning due to automatic and semi-automatic service provisioning to users

### Continuous IT infrastructure monitoring

Built-in BI system allows to monitor and manage infrastructure based on the live data

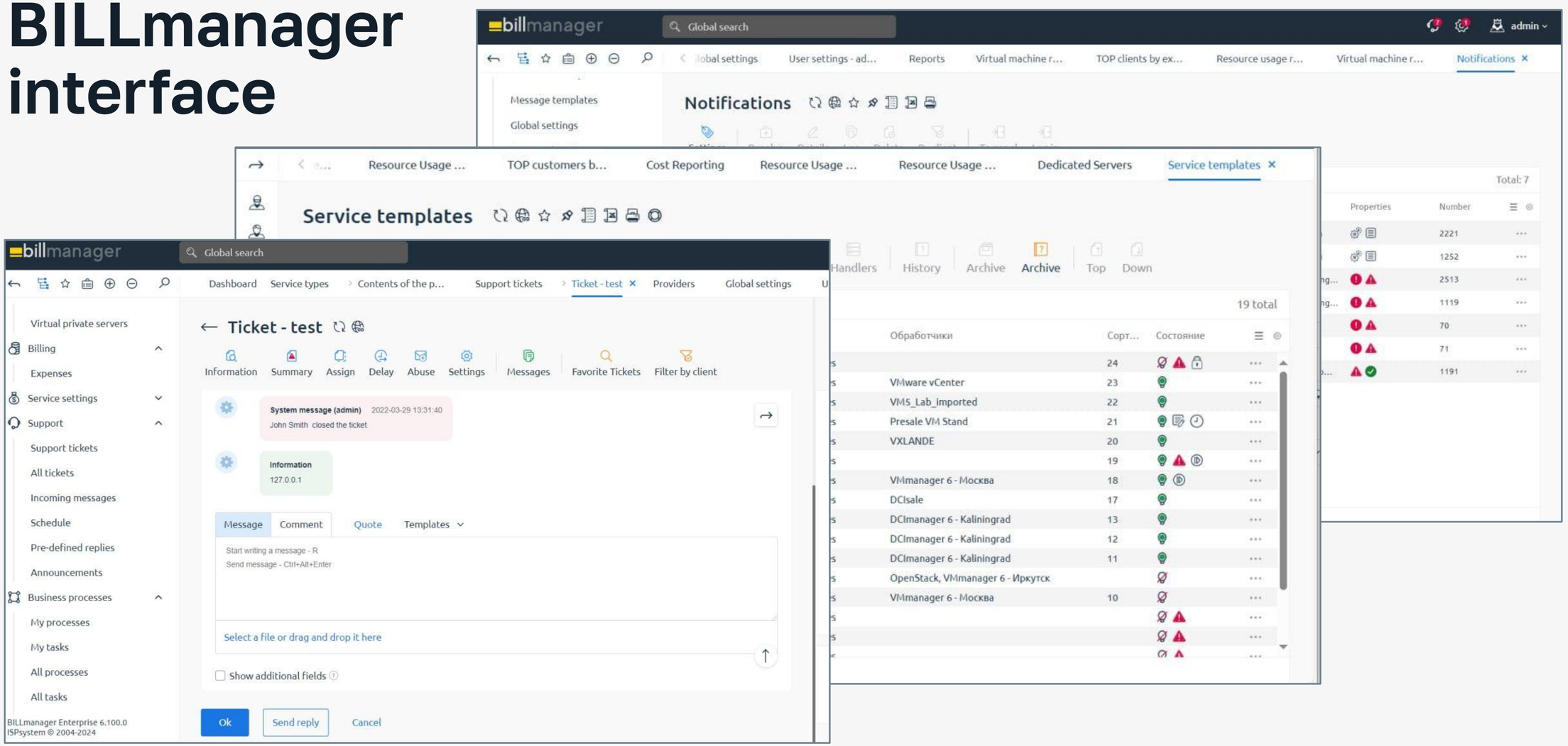
### Current state and growth analysis and forecasting

Analytical system allows to identify IT infrastructure growth points and forecast its development intelligently

### In-house service provider set-up

The platform allows to set up a full-fledged service provider including integration with document control and financial accounting systems

# BILLmanager interface



# BILLmanager features

- Service orchestration
- Resource and services provisioning and preparation system
- Ultimately flexible billing tools
- Full-fledged built-in analytical system
- Ability to add integration with any system
- Out-of-the-box support of a variety of systems
- Interface branding and customization
- Custom business process configuration
- Built-in module for technical support

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# BILLmanager advantages

## For technical support

- Ability to calculate the cost for new services implementation and current services support depending on resource consumption
- Human (manual) labor reduction
- Ability to forecast IT infrastructure growth

## For administrators

- Manual labor reduction
- Infrastructure monitoring in a single window
- Easy installation and infrastructure support

## For users

- Expedited resource acquisition for projects
- Ability to increase and utilize resources at your discretion depending on the need
- Ability to view resource loading in real time

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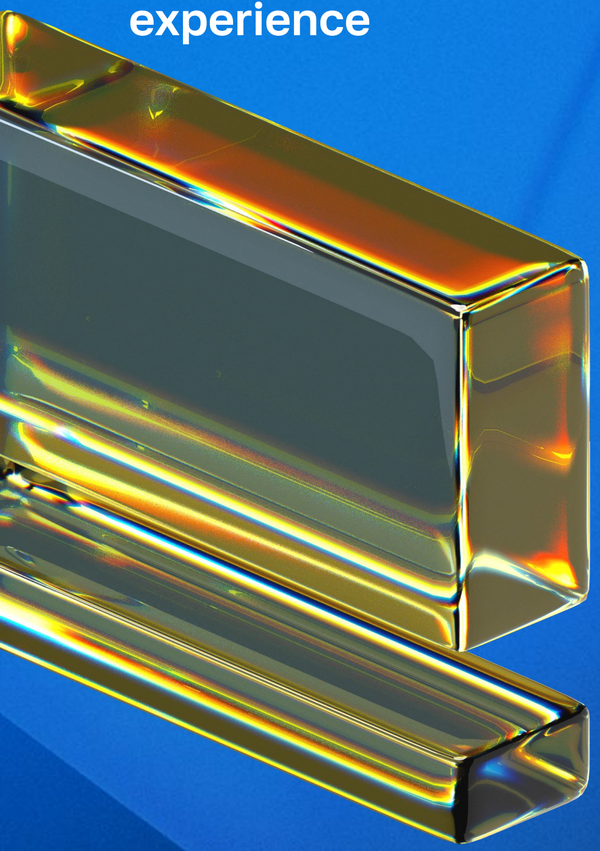
ISPsystem ecosystem product implementation success stories

Cloud provider experience



Experience

# Automation of geographically distributed multicloud resource provisioning

## Task

Provision of virtual machines to clients automatically and with no downtime, using a selected platform – Openstack or Vmmanager

Seamless management of cloud located in various data centers in a single window

## Solution and profit

BILLmanager was selected for automation of multicloud infrastructure resource provisioning.

BILLmanager tools make it convenient to monitor resource utilization and to automate VM creation process.

Platform implementation allowed to manage and monitor multicloud resources of various data centers in a single interface. It also allowed to estimate the cost of virtualization ownership and to make managerial decisions based on economical and technical performance indicators.

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# Licensing, documentation and useful links

## Licensing

BILLmanager Enterprise licensing is based on packages with a certain amount of active services.

## BILLmanager technical documentation

Get a trial

Buy

RoadMap

Changelog

News and blog

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# ISPsystem product ecosystem

## dcimanager

Managing server and other multivendor physical IT infrastructure

- **80k+** servers managed
- **8k** servers in one location
- **56** locations in one DCImanager
- **Over 300** clients worldwide

## vmmanager

Creating high-availability server virtualization environment

- **300k+** virtual machines managed
- **12k** virtual machines in one cluster
- **56** clusters in one VMmanager
- **1000+** companies using VMmanager

## billmanager

Managing and analyzing IT infrastructure

- **500+** active installations
- The platform is certified for servicing over **50 million** customers within a single installation
- **2.5 million** requests per day makes it the most loaded installation to date

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Get a trial

# Meet BILLmanager

Get a free trial version to find out more details about the platform!

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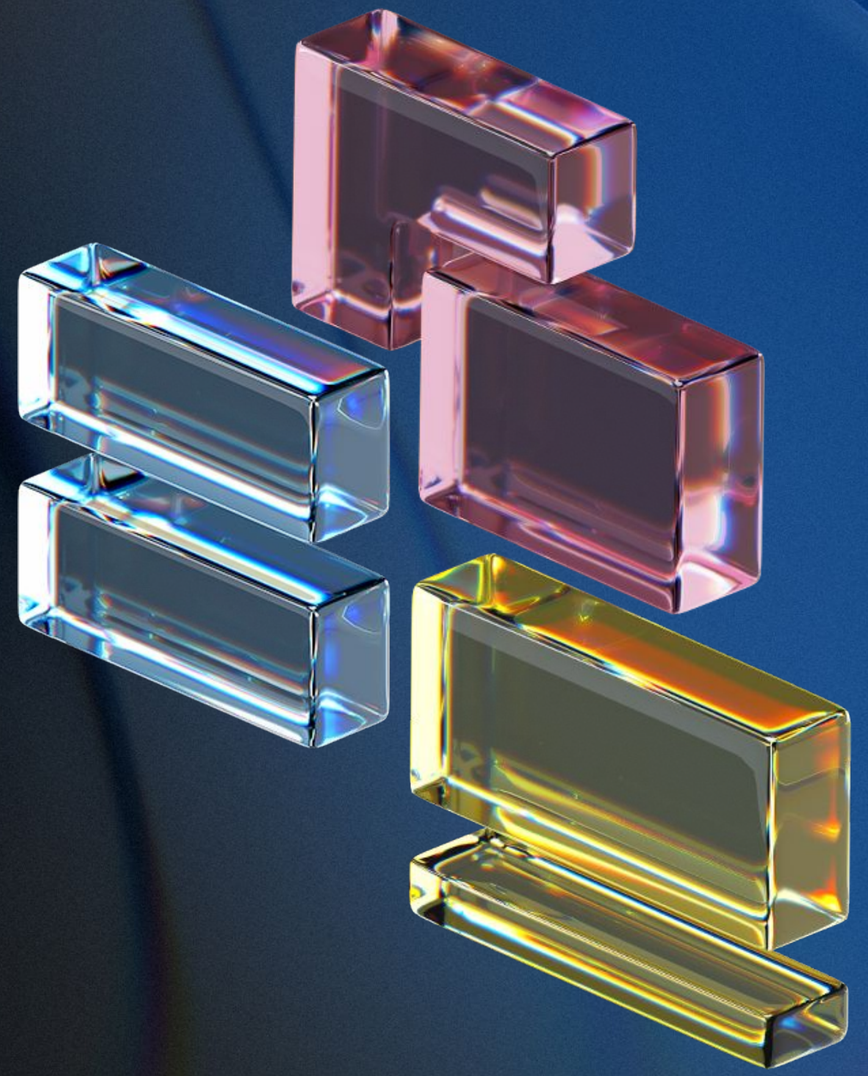
# Thank you for your time and keep in touch!

We will guide you through
and answer any questions



Useful links about ISPsystem products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1-415-697-15-31 Support
1-213-371-02-52 Sales


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